



CCI National Leaders' Forum - Fall 2019

Delta Toronto Hotel - Toronto, ON

Program to Date

WEDNESDAY, NOVEMBER 6, 2019		
12:30pm - 2:30pm	Parkdale Room	CCI National Executive Meeting <i>[By Invitation Only]</i>
2:30pm-5:30pm	Parkdale Room	CCI National Executive/Council Meeting <i>[By Invitation Only]</i>
7:00pm-9:00pm	Char No5 (Delta)	Meet & Greet - All Welcome
THURSDAY, NOVEMBER 7, 2019		
8:00am - 9:30am	Annex Room	Executive Meeting & National Committee Chairs Working Breakfast Meeting <i>[By Invitation Only]</i>
	Distillery Room	CCI-N Council Breakfast Meeting <i>[By Invitation Only]</i>
	Kensington Ballroom	Networking Breakfast <i>[All Attendees Welcome]</i>
9:30am - 10:00am	Kensington Ballroom	Welcome to the Leaders Forum...Now What?? - Ashley Lamb (HUR) and Jen Dickenson (LON) <i>Whether this is your first time or you are an experienced NLF participant, join us in this session to find out what to expect at the NLF and tips and tricks to make the most of this event.</i>
10:00am - 11:15am	Kensington Ballroom	Committee Initiative Update <i>Committee updates on key initiatives and undertakings. This is your chance to find out what the committees need your help with, ask questions, find out how things are progressing and learn what impacts this will have on your chapter.</i>
11:15am - 11:30am	Kensington Ballroom	CHECK ON LIFE BREAK
11:30am - 12:30pm	Kensington Ballroom	Leading from the Heart and Mind - Patricia Elia (HUR) <i>"Leadership is a process of social influence, which maximizes the efforts of others, towards the achievement of a goal."- Kevin Kruse Do you agree? Where do you lead from? How do intention, values, strengths and failings drive your leadership style? How do you lead at CCI and in the condominium industry? As we come together to share our stories in the condominium industry, we will work with each other to learn about each other and what makes us passionate about leading in CCI. Be ready to do some cardio!</i>
12:30pm - 1:30pm	Kensington Ballroom	LUNCH Keynote: Leading Outside the Box - Bill Thompson (TOR) <i>Leadership styles vary depending on who you are leading. Leading a volunteer organization is different than leading a business. CCI Ron Danks Leadership Award Winner Bill Thompson will share his knowledge and vast experience on how you eliminate the box, create inclusiveness and be a successful leader of volunteers.</i>
1:30pm - 2:30pm	Kensington Ballroom	Strategic Board Planning - The Why and How to Do It Successfully - Nancy Houle (EO), Susan Milner (NAB) and Nathan Helder (GHC) <i>From those that know! A strategic planning session can help remind, reenergize and refocus your Board. Learn how other chapters have been doing them successfully and how you can hold one for your own Board.</i>
2:30pm - 4:00pm	Kensington Ballroom	Let's Celebrate our Successes! <i>Moderated Round Table discussions led by leaders from our chapters that have experienced success over the last year. Learn from other chapters about what they did and how they did it. Ask them questions and take their ideas back to your chapter to create your own success.</i>
4:00pm - 5:00pm	Kensington Ballroom	Committee Meetings Part #1
6:30pm - 10:00pm	CN Tower	Dining Above the Clouds <i>[ticketed event]</i>
FRIDAY, NOVEMBER 8, 2019		
8:00am - 9:00am	Harbourfront Room	CCI-N Executive/Council Breakfast Meeting <i>[By Invitation Only]</i>
	Kensington Ballroom	Delegates Networking Breakfast <i>[All Attendees Welcome]</i>
9:00am - 10:00am	Kensington Ballroom	Using Golf Tournaments As a Way to Raise Money for Your Chapter - Stefan Nespoli (LON), Tony Reed (SAB), Alan Whyte (NAB), Chris DiPietro (LON) <i>"FORE!!" Looking to increase revenues for your chapter outside of the usual? Looking for opportunities for networking amongst your chapter members? Perhaps a golf tournament is for you!! Learn why some chapters have found it to be a booming success and what chapters have learned from hosting these events.</i>
10:00am - 11:00am	Kensington Ballroom	Town Hall: Chapters Helping Chapters <i>The flip side of our chapter successes session, we will now all gather to brainstorm and help those chapters who are stumped with a problem they can't solve on their own or who are looking for feedback on an issue they face. We will be putting our collective heads together to help each other answer the questions submitted by chapters. Step up to the mic and share your thoughts, ideas and solutions.</i>
11:00am - 11:15am	Kensington Ballroom	CHECK ON LIFE BREAK
11:15am - 12:15pm	Kensington Ballroom	Claims for Accommodation - What Should a Chapter Do? - Matthew Curtis, Dentons LLP <i>There has been an increase in the number of requests for accommodation at CCI events. CCI has a duty to accommodate under Human Rights legislation. Requests for accommodation create potential liabilities for CCI as an organization and it is important that they are handled properly and in accordance with our legal obligations. Join the lawyer who drafted CCI's new accommodation policy as he walks you through it and helps us understand what duties we have and what steps we should be taking when a request for accommodation is made.</i>
12:15pm - 1:15pm	Kensington Ballroom	LUNCH
12:15pm - 1:15pm	Harbourfront Room	Government Reps Lunch Meeting <i>[By Invitation Only]</i>
1:15pm - 2:00pm	Kensington Ballroom	Administrator Succession Planning - Devon Cassidy (NS), Rebecca May-Gorges (NSK) and Deniz Fraas (MAN) <i>Although the Board may come and go, one consistent face is usually your Administrator. What happens when they leave? How do you protect the void in your chapter's memory? How do you go about finding a new one? How do you transition the role from one Administrator to another? How do you go about terminating an administrator when the time has come? Change can be difficult but this panel will share their experiences and provide you with tips on how to successfully plan for a change in administration so as to minimize the disruption to your chapter.</i>
2:00pm - 3:00pm	Kensington Ballroom	Committee Meetings Part #2
3:00pm - 4:00pm	Kensington Ballroom	Ontario Caucus Meeting
4:00pm - 5:30pm	Kensington Ballroom	Annual General Meeting
6:30pm - 10:00pm	Hockey Hall of Fame	CCI Awards Dinner: Night of Champions <i>[ticketed event]</i>
SATURDAY, NOVEMBER 9, 2019		
8:00am - 1:00pm	Kensington Ballroom	CCI National Risk Assessment and Insurance Symposium <i>[Separate Registration Required]</i>